



## 1. Seat Height Adjustment

To increase the height, lighten the load on the seat and lift lever.  
Increase the load on the seat and lift lever to lower seat height.

## 2. Seat Tilt Adjustment

To free float or to adjust the seat angle, lift the lever and adjust seat to the required position.  
Release lever to lock.

## 3. Back Rake Adjustment

To free float or to adjust the back angle, lift the lever and adjust back to the required position.  
Release lever to lock.

## 4. Back Height Adjustment

Whilst sitting, lift the back to the required position.  
Note the back must be lifted to the highest position to go back down to the lowest position.

## 5. Body Weight Adjustment

Turn knob clockwise to increase tension. Turn knob anti-clockwise to decrease tension.

## 6. Seat Depth Adjustment

Lift lever. Move seat to required position.  
Release lever to lock.

## 7. Arm Adjustment

Height- Push button on side of arm and lift arm to required position. Release to lock.

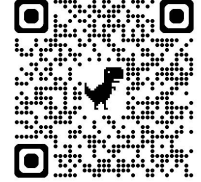
Depth- Slide arm pad forward or backward to required position.

## 8. Pump-Up Lumbar Adjustment

Squeeze bulb until required lumbar is achieved. Press button on bulb to release.

# REWARD

Please use this QR code to find a link to our operating instructions video for the Reward chair.



## Urdu

ان ہدایات کے اردو ورژن کے لیے یہاں کلک کریں



## Bengali

For the Bengali version of these instructions please use this QR code



## Punjabi

For the Punjabi version of these instructions please use this QR code

## Arabic

للحصول على النسخة العربية من هذه التعليمات انقر هنا

## Care & Maintenance

### Chair Maintenance

- Periodically inspect the swivel mechanism, casters, and other moving parts for any signs of wear or damage.
- Ensure that any loose screws are tighten immediately.
- If any components become loose then contact Emergent Crown immediately
- Regularly check and adjust height, tilt, and other adjustable features to ensure optimal comfort and support
- Check that the gas column is not touching the floor in use
- Adhere to the chair's weight capacity and avoid overloading it
- Always sit with all castors touching the floor
- Do not excessively spin on swivel chairs
- Mild cleaning agents such as mild soap or detergent solution can be used for more thorough cleaning.
- Avoid abrasive cleaners, scouring pads, or abrasive cloths, as they can scratch or damage the chair's surfaces.

### Fabric Maintenance

- Regular wipe the chair regularly with a damp, soft cloth to remove dust and debris to help maintain the chair's appearance and prevents the build up of dirt that can affect the materials over time.
- Follow the Fabric manufacturer's guidelines for cleaning and caring for the upholstery fabric.
- Ensure any spill is clean up immediately as this could dry into the fabric
- Use appropriate fabric cleaners or consult with professionals for specific stains.
- Avoid harsh chemicals that may damage the chair's materials, using gentle cleaning agents ensures that the chair's finish and materials are not negatively impacted.
- Avoid use with Jeans and Uniforms as rivets can cut the fabric

### Vinyl Maintenance

- Regular wipe the chair regularly with a damp, soft cloth to remove dust and debris to help maintain the chair's appearance and prevents the build up of dirt that can affect the materials over time.
- Follow the Vinyl manufacturer's guidelines for cleaning and caring for the vinyl upholstery.
- Ensure any spill is clean up immediately
- Ensure that furniture polish is not used on the vinyl as this causes it to dry out and crack.
- Avoid harsh chemicals that may damage the vinyl.

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